



CAMPING ★★★★★
MIRALAGO TENERO
La perla del Lago Maggiore!





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PRICELIST 2020 - CAMPING

Price in CHF. Tourist Tax not inclusive.

PRICES PER PITCH SITE PER NIGHT	SPRING, AUTUMN AND CHRISTMAS	PUBLIC HOLIDAYS Easter, Withsunday, Ascension Day, Corpus Christi	SUMMER SEASON Minimum stay 7 nights	WINTER SEASON*
	01.03. - 09.04.2020 13.04. - 21.05.2020 01.06. - 03.07.2020 23.08. - 01.11.2020 18.12. - 06.01.2021	09.04. - 13.04.2020 21.05. - 01.06.2020 11.06. - 14.06.2020	03.07. - 23.08.20	01.11. - 18.12.20 06.01. - 01.03.21
BASIC	26.-	31.-	39.-	-
COMFORT	36.-	40.-	55.-	29.-
CLASSIC	45.-	55.-	67.-	35.-
PLUS	50.-	62.-	74.-	37.-
DELUXE	55.-	67.-	81.-	39.-
SUPERIOR < 10 m	65.-	77.-	91.-	49.-
PREMIUM < 11 m	70.-	82.-	96.-	54.-
GOLD < 12 m	75.-	87.-	101.-	59.-
	+	+	+	+
ADULTI	12.-	12.-	15.-	10.-
BAMBINI (6-16 ANNI)	7.-	7.-	10.-	7.-
CANE	5.-	5.-	5.-	5.-

Open all year round • Dogs are welcome • Check-in: 2.00 p.m. • Check-out: 11.00 a.m.
Poolbar • Shop with fresh bread

The reservation fee is Chf 50.- per reservation and will not be not credited. Reservation can be made with a maximum of 12 months, and a minimum of 72 hours in advance.



The quoted prices per pitch/site include:

- Swiss VAT, tourist tax
- water
- electricity, Internet WiFi
- dog beach, agility park and showers
- Villa with big chimney and cinema
- Bike repair station equipped with tools for bike basic repair
- Parking

Activities inclusive:

- Beachvolleyfield
- SUP & Kayak rental
- Katamaran Mini-Excursion
- Boat excursions to the Maggia Delta
- Summer Season animation staff for children
- Bungee Trampoline and play ground for children
- Swimming-Pools and Whirlpool (from april to october)
- Ticino Ticket**, free traveling card, free public transport and to get discounts on mountain railways, boat trips on the Swiss part of the lakes and on the main tourist attractions of Ticino

PRICE LIST FOR BUNGALOWS

AND CARAVAN

Listino prezzi in CHF. Iva e tassa di soggiorno inclusi

SEASON	SPRING, AUTUMN AND CHRISTMAS	PUBLIC HOLIDAYS	SUMMER SEASON	WINTER SEASON*
BEDS ARE ALREADY MADE AT YOUR ARRIVAL	01.03 - 09.04.2020 13.04 - 21.05.2020 01.06 - 03.07.2020 23.08 - 01.11.2020 18.12 - 06.01.2021	Easter, Withsunday, Ascension Day, Corpus Christi	Minimum stay 7 nights	
BUNGALOW		09.04. - 13.04.20 21.05. - 01.06.20	03.07.-23.08.20	01.11 - 18.12.20 06.01 - 01.03.21
Perla* (Max. 2 Persons) Zaffiro* external kitchen	125.-	140.-	170.-	100.-
Ambra* (Max. 2 Persons) Intern kitchen	130.-	145.-	180.-	105.-
Africa* (Max. 4 Persons)	160.-	180.-	220.-	130.-
Paradiso* (Max. 5 Persons) Eden* (Max. 5 Persons)	170.-	190.-	230.-	140.-
Smeraldo*(Max. 4 Persons) Corallo* (wheel chair)	170.-	190.-	230.-	140.-
Rubino* (Max. 4 Persons)	210.-	250.-	300.-	180.-
Gemma ¹ (Max. 5 Persons)	250.-	300.-	350.-	200.-
Diamante (Max. 4 Persons)	295.-	345.-	395.-	200.-
CARAVAN				
Monica (Max. 4 Persons) Margherita (Max. 3 Persons)	160.-	190.-	230.-	130.-

** by paying an extra charge of CHF 40, short stay is possible

¹ no short stay possible

TERMS AND CONDITIONS

The quoted price is understood per night. Final cleaning of the apartment is included in the price. At your departure you have to hand us back the apartment swept clean and in a tidy condition. Should that not be the case, additional charges have to be paid. Camping Miralago reserves the right to claim compensation for damages that have been caused by the renter to our facilities. Dogs are very welcome in all of our accommodations. Smoking is prohibited inside closed structures. In case of a premature departure we may charge you up to a 100 % of the total price stated in your booking confirmation. Exceptions from that rule are possible by common accord. Toddler's beds and high chairs are available upon request. The campsite rules are an integral part of the terms and conditions for rental objects.

CHECK-IN: FROM 4:00 P.M. UNTIL 6:00 P.M. CHECK-OUT: 10:00 A.M. AT THE LATEST.

SUMMER SEASON

For the 2020 summer season the minimum stay is seven days, and there are fixed weekdays set for arrival and departure:

- Rubino III, Africa, Ambra I, Ambra II, Perla, Zaffiro, Monica, Margherita: Monday and Friday (arrival / departure).
- Paradiso, Eden, Rubino I e II, Smeraldo, Corallo: Tuesday and Saturday (arrival / departure).
- Gemma e Diamante: Wednesday and Sunday (arrival / departure).

PRICELIST FOR DAILY ADMISSIONS (MARCH THROUGH OCTOBER)

Day visitors may only obtain access to the camping ground by depositing a valid ID at the reception. We compute time of stay in 15-minute increments. The deposited personal documents have to be collected before the reception closes for the day. Please make sure you know the reception's opening hours. Please take note that day visitors are also subject to accepting and respecting all campsite rules. The daily admission fee [includes access to all the facilities and services](#) offered by us and equals that of our regular guests staying overnight. The use of sanitary facilities, swimming pools, beaches, beach facilities, canoes, stand-up paddles, plus access to the WI-FI system [is permitted](#), so you may participate in all leisure and recreational activities on offer.

BOOKING AND RESERVATION

INQUIRY / RESERVATION You can send an inquiry using the official form on our website www.camping-miralago.ch/inquiry. After your request, you will receive a non-binding offer within 48 hours. The reservation is only valid after receipt of our written confirmation and after receipt of the deposit, which must be made within 5 days of the confirmation. In case of non-payment, the reservation will be canceled. Upon receipt of the confirmation, you automatically accept the campsite regulations and our privacy policy. We ask you to check the correctness of the data in the confirmation and to inform us as soon as possible about any deviations

DEPOSIT AND PAYMENT METHODS By booking with us a down payment equal to 50% of the total amount is due. Upon arrival of the down payment the booking will become binding. The remaining amount will be charged when guests check out. If the deposit is not paid within 5 days, the pre-booking will be automatically cancelled. For short-term reservations an advance payment by credit card is required.

RESERVATION FOR PITCHES

The reservation deposit is CHF 150. CHF 100 will be added to the final invoice reservation fee is Chf 50.- per reservation and will not be credited. The reservation cannot be transferred. For multiple bookings in the calendar year, the reservation fee is waived from the 4th booking.

CANCELLATION CONDITIONS FOR PITCHES / EARLY DEPARTURE. Every cancellation of the reservation must be communicated in writing. The cancellation is only valid and accepted after our written confirmation. The deposit for parking spaces of CHF 150 will not be refunded if you cancel up to 5 days before the arrival date or if you do not arrive. In case of cancellation up to 5 days before arrival, the reservation deposit can be reused for another booking up to the end of the current year. If this variant is not chosen, a non-transferable credit in the amount of CHF 100.-, which is credited for a stay within the following 12 months. In the event of early departure or late arrival of a booked parking space, the space price will be charged for the entire booking period. The pro rata person prices (incl. Children and dogs) for the unused nights are not calculated.

BUNGALOW RESERVATION For the reservation of bungalow the down payment is 50% of the total amount of the rent, this is added to the total price. There is no reservation fee. The reservation becomes binding upon confirmation of the booking and receipt of the deposit. The remaining amount will be charged when you check out. If the deposit is not received within 5 days, the reservation will be canceled. A prepayment by credit card in the above amount is required for short-term reservations.

CANCELLATION CONDITIONS FOR BUNGALOWS: Any cancellation within 10 days prior to arrival are a no-show, 100% of the rental costs will be charged, the down payment will be charged and the outstanding amount of the total rental costs will be charged. The reservation cannot be transferred. We recommend taking out travel cancellation insurance. In the event of a timely cancellation, the cancellation costs will be charged according to the scale below.

CANCELLATION FEE:

45 days or more prior to arrival: No charges

44 - 30 days prior to arrival: 50% of the booked amount will be charged

29 - 11 days prior to arrival: 100% of the booked amount will be charged

SERVICE NOT INCLUSIVE IN THE PRICE

Cooling Box rent:

CHF 2.– per night / CHF 20.– key deposit.

Washing machines · tumble dryers

CHF 1.– per washing machine coin / The machines also accept CHF. Costs vary depending on the program, from CHF 3.–

EXTRACT FROM OUR CAMPSITE RULES

PARKING:

Upon arrival you receive a parking card issued by the Camping Miralago that you have to place inside your vehicle, clearly visible from the outside. Please remember to insert details like your pitch and vehicle identification number, in case this information is required for dealing with stationary (parking) damages to the vehicle, or when moving it to another pitch/site becomes necessary.

ID BRACELET:

Guests and visitors **must** wear the ID bracelet they receive upon arrival in a visible manner **during the high season** (May through Mid-October). This bracelet enables our security staff to identify our campsite guests.

TICINO TICKET: The "Ticino Ticket" will be issued only on request and is subject to the presentation of a valid ID document per person above 6 years of age. Please understand that our reception staff will only process such a request in times of low workload at the reception. Guests should therefore apply for the pass in good time. Issued at the reception or at the beach office by the pool (season)

SILENCE TIME: FROM 11 P.M. – 7 A.M. LOW SEASON 10 P.M. – 7 A.M.

OPENING TIMES GATE: 8 A.M. – 22 P.M. LOW SEASON 8.30 A.M. – 22 P.M.

NON-OBSERVANCE OF CAMPSITE RULES MAY LEAD TO REMOVAL FROM THE CAMPSITE.

THE CAMPSITE DECLINES ANY RESPONSIBILITY FOR DAMAGES DUE TO NATURAL HAZARDS.

INSTRUCTIONS FOR PUBLIC WIFI ON THE CAMPSITE

1. Connect to the "Camping_Miralago_Public_Wifi" network
2. Start the browser (Internet, Mozilla or Safari), the initial page * is displayed.
3. Select "Free SMS access" and enter your mobile number.
4. Enter the access code received in the Password input field.

* It is usually sufficient to start the browser in the hotspot, which will automatically search for the entry page of the public wireless LAN. If it doesn't work, enter www1.pwlan.ch



PITCH/SITE RULES:

Please remember to respect the delimitations of your rented pitch/site. Free access and circulation on campsite roads has to be guaranteed at any time. Let us remind you again that in the first row directly adjoining the shoreline, vehicles have to be positioned facing the shore either with their rear or front part. It is **not permitted** to station the vehicle **sideways**, so as not to create an obstacle to the view of guests in rows further back. Passenger cars are also not allowed to be put on those lakefront pitches/sites for the same reason. They have to be parked on the general parking lot outside the campsite.

On the lakefront pitches/sites numbered 141, 142, 143, 144, 145, 146, 149, 152, 153, 156, 157, 158, 159, 160 and 161 only one vehicle (motorhome, caravan, camper) may be stationed, facing the shoreline with its front or rear. No additional vehicles like passenger cars can be parked on those pitches. (Ensuring an unhindered view from sites/pitches further back)

The pitches/sites directly in front of the bungalow's terraces are only intended for smaller vehicles and vans/caravans without roof tents, up to a total height of 1 meter 90 cm (ca. 6.2 ft.). It is not permitted to put caravans/trailers or motorhomes there. This rule applies to pitches numbered 96, 99, 110, 113 and 124.

The total length of your vehicle stationed on the pitch/site must not exceed the length given in the following table designated by the letters.

S	6 m	(ca. 19.7 ft.)	XL	9 m	(ca. 29.5 ft.)
(max. height in front of bungalow: 190 cm / 6.2 ft.)			XXL	10 m	(ca. 32.8 ft.)
M	7 m	(ca. 23.0 ft.)	XXXL	11 m	(ca. 36.0 ft.)
L	8 m	(ca. 26.2 ft.)	MAXI	12 m	(ca. 39.4 ft.)

The total vehicle length marked on the campsite plan by means of letters S, M, L, XL, XXL etc. is **binding for your reservation** (metrical measures). Please make sure to measure the length of your vehicle precisely. In case of deviating vehicle length with respect to your reservation, you are not entitled to swap pitches/sites on the campground.

The total length of your vehicle must not exceed the indicated size. Add one meter to your vehicle length for the necessary manoeuvres with your vehicle. (A 7.0m vehicle requires an 8m space L)

The allotment of pitches is effectuated in a binding manner **based on the total length** of the caravan, mobile home etc., measured and submitted by you. Please take note, that it is not permitted to rent pitches of the XXL, XXXL, MAXI category for much smaller vehicles (This is because we do not have many X-sized pitches/sites available) We would like to thank you for your understanding with regard to this new regulation.

DOG RULES

The following rules must be strictly observed by owners of dogs of all sizes and at the same time form part of the general rules of the Camping Miralago Resort.

1. The dogs are to be strictly leashed or fenced on the entire site of the camp site in such a way that they are only on the rented plot and are as quiet as possible there. Overcasting on the plot is not permitted.
2. When you leave your parcel for purification, the four-legged friends are on the short leash i.e. no more than 1.5 m long, in the middle of the paths and roads leading directly to the dog beach or out of the campsite.
3. The marking or overcasting of your four-legged friend must never be done on the general areas or on the side plots on the roads and paths.
4. The free running of the dogs is only allowed on the dog beach and on the defined dog playground.
5. Taking your dogs to the loungers on the general areas behind the dog beach and the villa is permitted, but only with a short leash and directly. (see point 3). The four-legged friend is on a leash there and has to be kept calm. Under no circumstances may he be on the beds and couches there. (Hygiene)
6. There are several dog waste containers with dog bags on the premises. On the entire site of the Camping Resort Miralago, the dog's dog must be picked up by the owner of the dog. If there is a problem with thin bowel movements, the area needs to be cleaned with sufficient water.

The new and precisely formulated rules for dogs applies to all tenants, visitors and guests. We would like to appeal to and trust your personal sense of responsibility. Obvious disregard for those rules concerning dogs may lead to removal from the camping site.

WELCOME INFORMATION FOR OUR GUESTS

SUPERMARKET WITH FRESH BREAD

At the reception you'll find a small supermarket with local products, food and camping articles. If you like to have fresh bread, we kindly ask you to commend until 11 o'clock the day before, please. Thank you

BEACH OFFICE

During the bathing season tje beach office will be at your disposal for the sea activities.

You can use for free our SUP, Kajak, ... we kindly ask you for an ID as deposit. Reservation for the activities and boat trips have to be made at the beach office.

SWIMMING-POOLS

From Easter to October opened. Two different pools are at your disposal, one half olimpic and one with salt water and whirlpool. The classic pool has an amazing sea view, Solarium and pool bar. For our small friends the baby pool with 50 cm deep water.

ANIMATION

From Easter and during the summer season we organize daily childrenclub, water games, sports tournament (Beachvolley, soccer,...) dancing, yoga, Pilates, Trampoline, Cinema or games on big screen. Boat excursions to Ascona and Delta Maggia are also organized. All these activities are for free, for all clients wearing the bracelet.

BOAT TO LOCARNO

The exit to the departure dock is after the dog playground on the left to the large gate. There is a side door with a code lock, which must be requested at the reception.

DEPARTURE TIMES: ACTUALLY NOT WORKING

WINTER

Camping Miralago is opened all year round. During the winter season a big room in the villa is at your disposal, from where you can enjoy a wonderful sea view.

For long stay, we have real special rates.

Please ask for the special rates or explore our website.

Your destination



Via Roncaccio – CH-6598 Tenero Telefono
+41 (0)91 745 12 55
www.camping-miralago.ch
bureau@camping-miralago.ch
[facebook.com/caravancampingmiralago](https://www.facebook.com/caravancampingmiralago)

N 46.172847 E 8.848064
N 46° 10'24.002" E 8° 50'52.509"
N 46° 10.400' E 8° 50.875'

